

CASE STUDY EVALUATION OF AN INTERVIEW

Student:

Date:

Module: _____ Jessica

_____ Ms. Marco

Instructions: Indicate your assessment of each interview component by writing J1, J2 (Jessica version 1 & 2) or M1, M2 (Ms. Marco version 1 & 2) in the appropriate column.

Interview Component	Satisfactory	Fair & Improvement Needed	Unsatisfactory	Comments
1. Introduced self appropriately				
2. Established rapport appropriately using open-ended questions mixed with closed-ended questions				
3. Created agenda with client				
4. Verified medical or health issues as related to food, nutrition and lifestyle				
5. Used culturally-sensitive, open-ended questions appropriately				
6. Used reflective listening in response to client's responses				
7. Assessed interest, willingness and confidence				
8. Clarified/followed up on answers appropriately				
9. Established how the client wished to proceed				
10. Established follow-up activities and appointments				

Summary Comments/Evaluation: Indicate J1, J2 or M1, M2 next to your comments about the interview.

List two interviewing strengths for the counselor (version 1).

- 1.
- 2.

List two interviewing strengths for the counselor (version 2).

- 1.
- 2.

List two interviewing techniques that the counselor (version 1) needs to improve.

- 1.
- 2.

List two interviewing techniques that the counselor (version 2) needs to improve.

- 1.
- 2.

List two constructive suggestions you could offer to the counselor (version 1).

- 1.
- 2.

List two constructive suggestions you could offer to the counselor (version 2).

- 1.
- 2.